



ERP-270 Perma-Seal Limited Lifetime Warranty

STAUF USA, LLC (“STAUF”) warrants to the original purchaser of the ERP-270 Perma-Seal that Sealer will maintain its moisture mediation of the substrate to be sealed for the lifetime of the original finished flooring installed in conjunction with ERP-270 Perma-Seal. This warranty guarantees against excessive sub floor moisture, up to 25#/24hrs/1,000 calcium chloride test or up to 100% RH In Situ test probe method, but not against higher moisture contents than testing methods can detect. Said warranty is in accordance with STAUF’s explicit written technical instructions and requires strict adherence to concrete slab cleaning and preparation as outlined in Technical Information #18 “Sub Floor Examination” including but not limited to performing bond tests after all preparation is completed and before installation begins. Current Technical Data Sheets can be found at www.staufusa.com.

This warranty applies to the original purchaser of the finished flooring only and is non-transferable. STAUF is not responsible for damages to the finished flooring before, during or after installation. STAUF offers no express or implied warranties in the event of dissatisfaction or damages resulting from the installation, installation errors, and improper maintenance or from faulty jobsite conditions.

This warranty applies to the installation of all types of flooring when used on approved sub floors. STAUF products must be used in strict accordance with both the flooring manufacturers and STAUF’s written pre-installation and installation instructions. No other written warranties expressed or implied shall be considered. This warranty supersedes any previous warranties.

STAUF reserves the right to inspect each claim. All claims repaired and/or replaced without prior written or verbal authorization will void the warranty. In the event of a sealer failure, STAUF will repair or replace, at its sole and absolute discretion, that section of the floor that has failed.

Note: Failure to follow these instructions will void the warranty. Please see all Technical Data Sheets and instructions associated with products to be used before installation. Explicit instructions for use of ERP-270 can be found at www.staufusa.com/LP/erp270 .

Exclusions:

The warranty does not cover damage to STAUF’s products or the installed flooring caused by, but not limited to, the following:

- Hydrostatic pressure, underground springs, compromised vapor barriers underneath the slab
- Excessive water (damaged water pipes, sinks, icemakers, faulty plumbing, flooding, etc.)
- Excessive vapor emissions above limitations of sealer
- Water vapor emission occurred as a result of pinholes
- Cracks developed post installation of ERP-270 Perma-Seal
- Cracks caused by movement from dynamic joints or temperature stress
- Uneven and/or unapproved sub floor materials
- Improper substrate preparation (please refer to Technical Information #18)
- Improper installation or complaints related to the flooring material or faulty accessories
- Inorganic or organic bond inhibiting contaminants in excess of limits set forth in STAUF Technical Information #16, including but not limited to:
 - Chlorides, Sodium, Sulfate, Potassium, etc.
 - Inadequate de-greasing or microbial remediation of oil contaminated slabs

Warranty Disclaimers

THE WARRANTIES IN THIS DOCUMENT MADE BY STAUF USA, LLC., WITH RESPECT TO ITS PRODUCTS, ARE THE ONLY WARRANTIES OF STAUF USA, LLC., STAUF USA, LLC., MAKES NO OTHER WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED. ALL OTHER WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED BY STAUF USA, LLC., AND EXCLUDED FROM THIS WARRANTY.

THE PURCHASER AND STAUF USA, LLC., EXPRESSLY AGREE THAT THE SOLE REMEDY FOR BREACH OF THE WARRANTY SHALL BE REPLACEMENT, REPAIR OR REFUND OF THE DEFECTIVE PRODUCT AREA(S). (THIS COULD INCLUDE ALL LABOR, SUNDRIES TRIM AND JOB SITE TRIPS ASSOCIATED WITH JOB AT STAUF USA, LLC'S SOLE AND ABSOLUTE DISCRETION).

STAUF USA, LLC., MAKES NO OTHER REPRESENTATION OR WARRANTY OF ANY KIND AND NO REPRESENTATIVE, EMPLOYEE, DISTRIBUTOR REPRESENTATIVE OR DEALER OF STAUF USA, LLC., HAS AUTHORITY TO MAKE OR IMPLY ANY SUCH REPRESENTATION, PROMISE OR AGREEMENT, WHICH IN ANY WAY VARIES FROM THE TERMS OF THIS WARRANTY. STAUF USA, LLC., ASSUMES NO RESPONSIBILITY FOR LOSS OF USE OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL LOSS, COSTS, EXPENSES OR DAMAGES INCURRED BY THE PURCHASER OR ANY OTHER PERSON.

SOME STATES DO NOT ALLOW FOR THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES OR INCIDENTAL OR CONSEQUENTIAL DAMAGES. THEREFORE, THE EXCLUSION OR LIMITATION CONTAINED HEREIN MAY NOT APPLY IN THE PURCHASER'S STATE. THE WARRANTIES OF STAUF USA, LLC., GIVE THE PURCHASER SPECIFIC LEGAL RIGHTS, AND THE PURCHASER MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

PURCHASER ACKNOWLEDGES THAT HE OR SHE HAS READ THE WARRANTY AND DISCLAIMER ASSOCIATED WITH THE WARRANTY.

Jobsite specific warranty: All accounts must be paid in full for this warranty to be valid.

Jobsite name: _____

Jobsite address: _____

Jobsite City: _____ State: ____ ZIP: _____

Contractor Name: _____

Contractor address: _____

Contractor City: _____ State: ____ ZIP: _____

Total size of jobsite: _____ SF Number of moisture tests placed: _____

Pre-Installation Moisture Level between: _____ and _____ (indicate lbs or %RH)

Measured with which meter: _____

Total area to be sealed: _____ SF Number of epoxy pull test performed: _____

Name of person who evaluated epoxy pull test pictures: _____

Sealed Area with roller: _____ SF Quantity used: _____ gal

Sealed Area with #22 trowel: _____ SF Quantity used: _____ gal

Type of Finished Flooring(s): _____

Please submit this form to STAUF USA, LLC. for approval and signature.